

# WELCOME TO INNOVATE BIZ SOLUTIONS

## WHO WE ARE

Innovate Biz Solutions is a Digital Transformation Agency and We offer Digital Marketing and Digital Web Service providers. Our Mission is to provide business leaders with access to digital channels platforms and assets. We help Businesses create a competitive edge online to engage with their target audience. This helps gain interaction and builds relationships to gain market shares. We can see their business grow with strategic marketing actionable steps. For the past 7+ Years we have worked with all types of business to help them engage with their target audience and gain market shares.

## **OUR PLEDGE**

Innovate Biz Solutions Will serve clients according to our Pledge to Clients. Along with Expert analytica advice and creative insights Clients can expect products and services that are designed to meet their Digital Marketing or Web Services needs in an affordable way, Transparency of Information and privacy of personal information. Additionally clients can expect punctual and reliable service delivery. Clients can aso expect a quick response to any questions or complaints.

## **YOUR ROLE**

Innovate Biz Solutions wants each client to make the most of their Digital Transformation Product and Services. As the client your Role is to provide us with accurate information about your business details and objectives and current situation. We will provide Word Documents or Excel Sheets to record and analyze data. This helps us understand where you are at with your digital assets and what options are available to discover or implement. We ask that you let us know right away if you have problems with your products or services. Also advise if your business situation tends to change due to the course of the seasons. This Ensures we are keeping your business up to date with the latest Digital Transformation trends. Please take the time to review our Terms and Conditions and Privacy Policy Page <a href="https://innovatebizsolutions.com/privacy-policy/">https://innovatebizsolutions.com/privacy-policy/</a>

## **SERVING YOU**

Our Staff is trained to serve the needs of our clients. Customer service is important to us and we value your opinion. You will receive an invitation to your Client Portal Where you will be able to submit a ticket to any issue or create a task for your project for our tech support team upon request. Your Relationship Manager will call you on a regular basis and they are the best source of information and help. However if you have a problem our Customer Support Staff will be ready to help with your concerns we welcome you to reach out via our open channels.